TripRAON
Phuket Local Travel Agency

Chalong Pier · Smart Pier

Chalong Pier Online Check-in

Step-by-step guide to the Smart Pier registration for boat tours departing from Chalong Pier, Phuket

> Every passenger on a boat tour leaving from Chalong Pier must register on the official Chalong Pier system before boarding. It takes about 5 minutes per person and can be done on your phone.

APPLIES TO

All tours departing from Chalong Pier booked with TripRAON (e.g. Badaro Yacht · Nikorn Marine · Ombre)

WHEN

Before your hotel pickup — the day before your trip is best

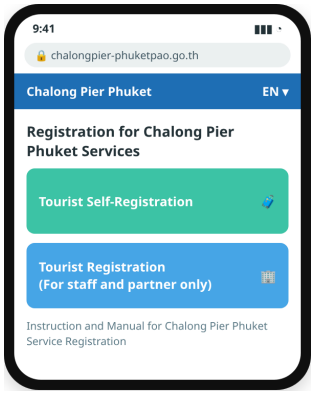
WHAT YOU NEED

- Chalong Pier booking number — one number per booking, used by everyone in your group. TripRAON sends it after your booking is confirmed
- Passport of each passenger (Thai nationals: Thai ID card)
- A clear face photo of each passenger
- An email address (your QR code is sent there)

STEP 1

Open the official website

Go to **chalongpier-phuketpao.go.th** on your phone or computer. You can switch the language (English / Thai) at the top right.



STEP 2

Tap Tourist Self-Registration

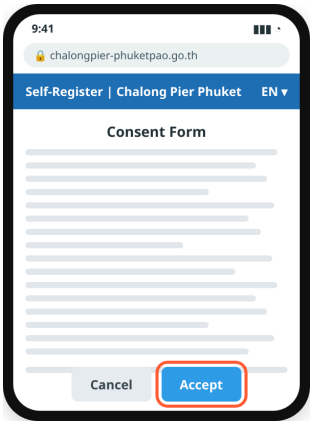
Do not use **Tourist Registration (For staff and partner only)**.



STEP 3

Accept the consent form

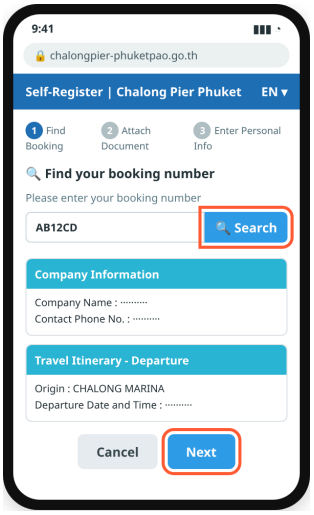
Read the **Consent Form** and tap **Accept**.



STEP 4

Enter your booking number

Type the booking number from TripRAON and tap **Search**. Check the company, date and time, then tap **Next**.



STEP 5

Upload a face photo

Choose **Photo Library** to pick a photo, or **Take Photo** to take one now. Then tap **Next**.

STEP 6

Enter passenger details

Choose the passenger type (**Adult, Child above 7 years** / **Child 2-6 years** / **Infant below 2 years**). Fill in nationality, gender, name, birthdate, passport number and email, then tap **Next**.

STEP 7

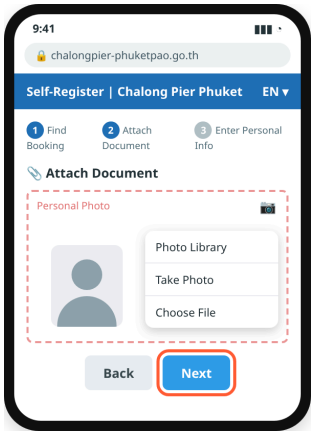
Check and submit

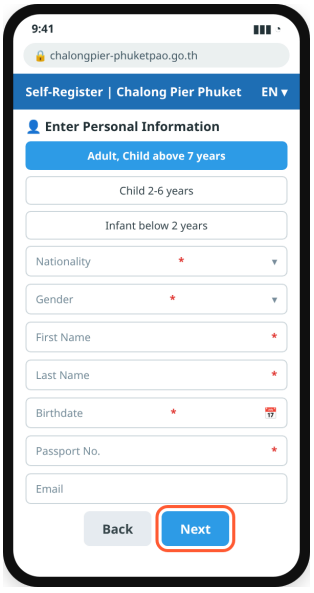
Review your trip information and tap **Submit**. Tap **Edit** if something is wrong.

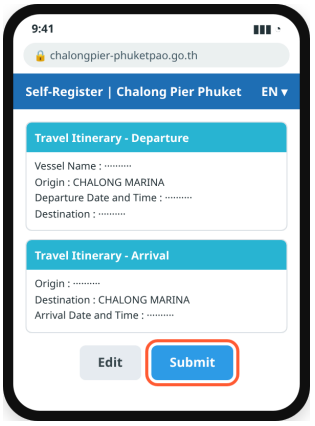
STEP 8

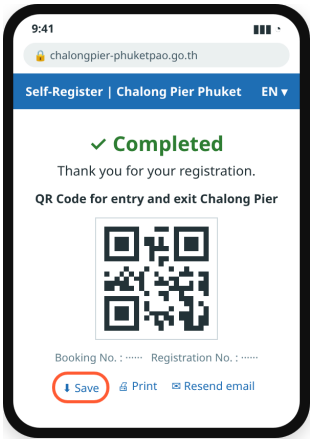
Save your QR code

Registration is complete. Tap **Save** or take a screenshot of the QR code. It is also sent to your email.









At Chalong Pier

Entry is by face recognition. If your face is not recognised, show your QR code to the pier staff.

Other ways to register

The “Chalong Pier Phuket” app (App Store · Google Play · AppGallery) or the kiosk at the pier.

TIPS

- Register every passenger, including children and infants.
- Take the photo in good light, facing the camera — no sunglasses, hat or mask.
- Type your name in English letters exactly as it appears in your passport.
- No booking number yet, or the booking cannot be found? Message us before your trip.

Need help? **WhatsApp +66 88-383-3542 · LINE @456sxihu · KakaoTalk @tripraon**